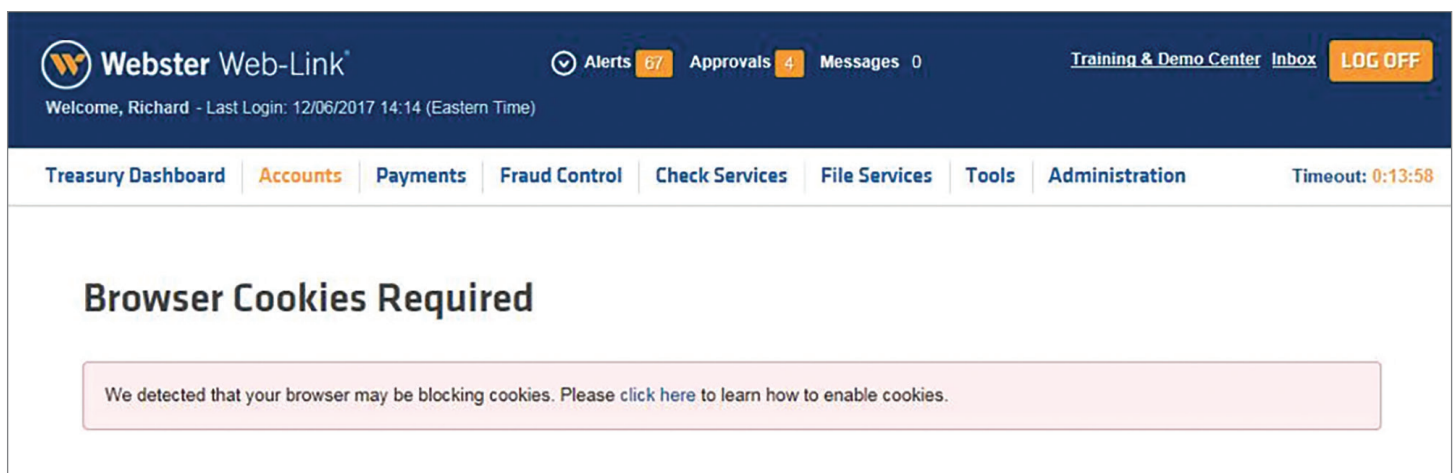


Quick Reference Guide

Internet Explorer Browser Cookie Settings for Webster Web-Link®

Users that access New Web-Link via Internet Explorer and that use certain features (listed below) may need to adjust their browser cookie settings. A cookie is a piece of information sent from a website and stored on your computer while you are browsing. It helps the website remember information about you, like your name or address, so that you do not have to re-enter that information on each page or form.

You will know that you have to adjust your settings if you see the following error message (or a blank page) when you enter the Web-Link web address:



The screenshot shows the Webster Web-Link user interface. At the top, there is a navigation bar with the Webster Web-Link logo, user information (Welcome, Richard - Last Login: 12/06/2017 14:14 (Eastern Time)), and notification counts (Alerts 67, Approvals 4, Messages 0). There are also links for Training & Demo Center, Inbox, and a LOG OFF button. Below the navigation bar is a menu with options: Treasury Dashboard, Accounts, Payments, Fraud Control, Check Services, File Services, Tools, and Administration. A Timeout: 0:13:58 is displayed on the right. The main content area features a large heading 'Browser Cookies Required' and a message box stating: 'We detected that your browser may be blocking cookies. Please click here to learn how to enable cookies.'

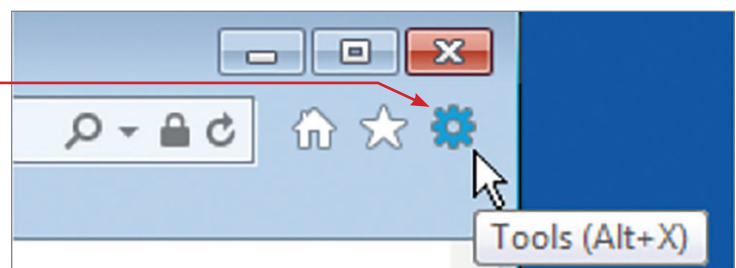
The features that may require you to adjust your settings are:

- Financial EDI Report (**Accounts > Reports > Financial EDI Reports**)
- Returned Items (**Accounts > Reports > Returned Items**)
- Connecticut Lockbox Wholesale (**Accounts > Collections Reporting > Connecticut Lockbox Wholesale**)
- Connecticut Lockbox Retail (**Accounts > Collections Reporting > Connecticut Lockbox Retail**)

Web-Link requires that you allow cookies to be set during your online banking session. The following instructions are for Internet Explorer (IE). If you use Chrome or another browser, please refer to that browser's help for instructions on how to allow cookies.

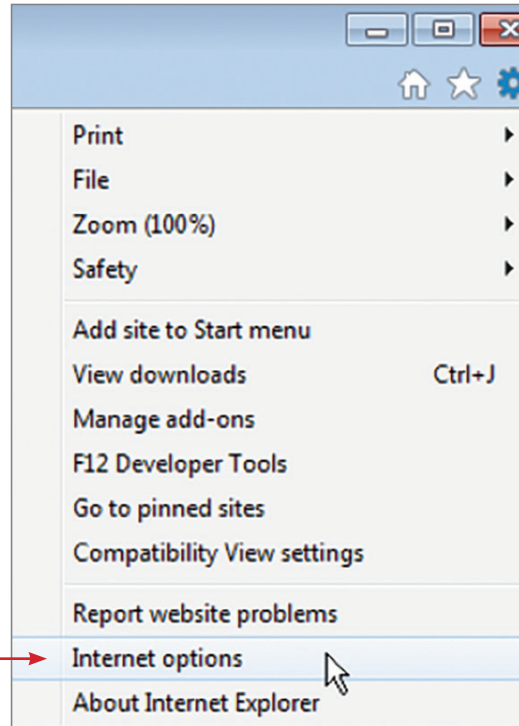
To set your cookie preferences in Internet Explorer, do the following:

1. Click the Tools icon:

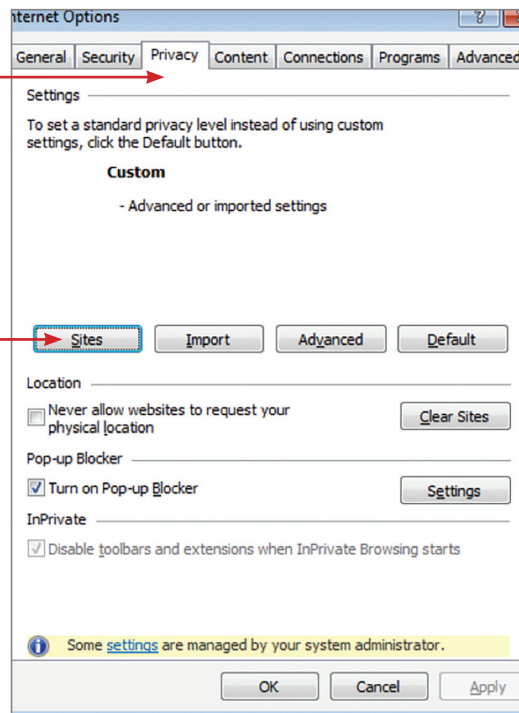


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2. Select Internet options:



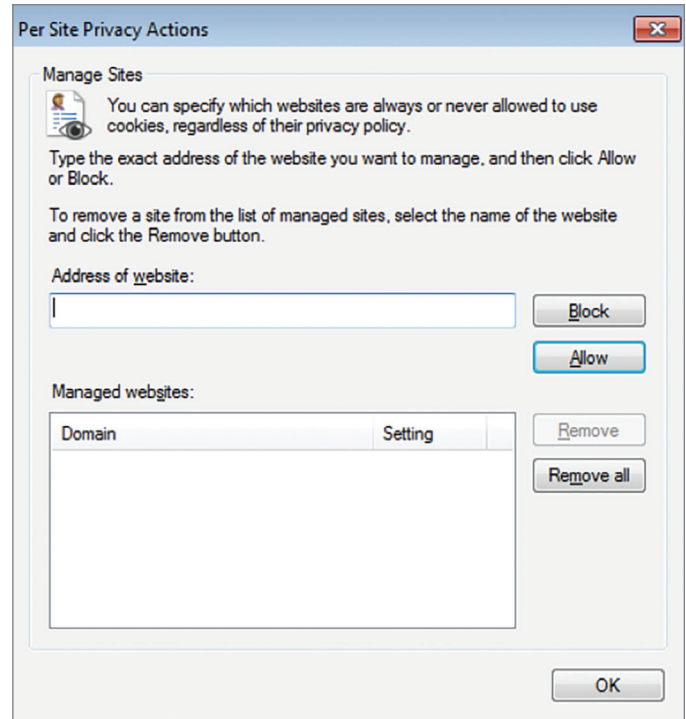
3. Click the Privacy tab:



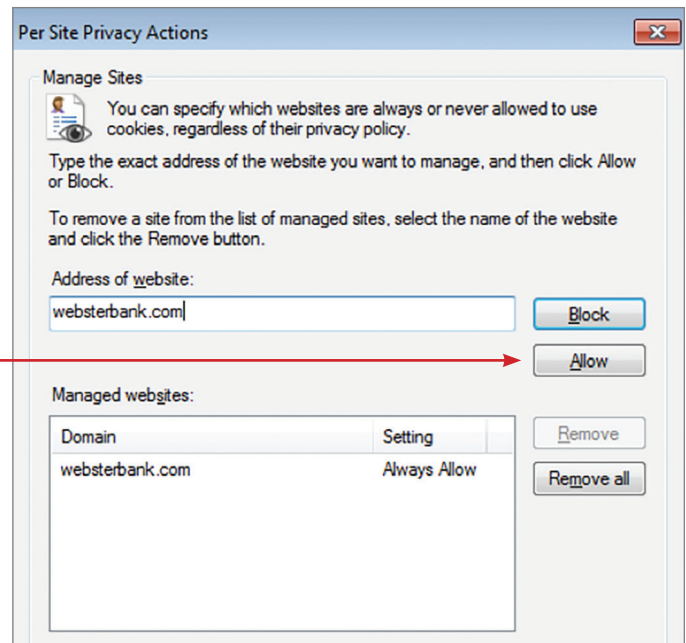
4. Click Sites:

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5. The Per Site Privacy Actions dialog appears.



6. Type **websterbank.com** into the website address field and click Allow:



7. Verify that **websterbank.com** appears in the list of Managed websites and the setting is "Always Allow." If not, remove the entry and try again. Press OK to save your changes once complete.

8. Press OK to save your changes once complete.