How to Use ACH Positive Pay on the Webster Web-Link® Mobile App
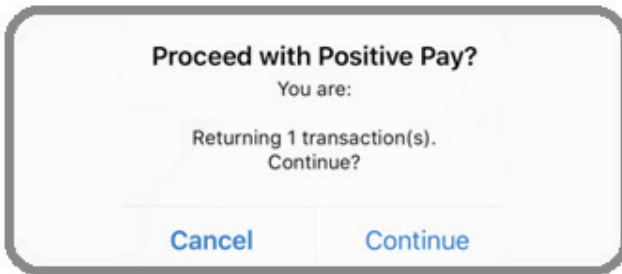
WebsterBank®

ACH Positive Pay via the Mobile App allows you to view decisions that have been made via Web-Link desktop, as well as change decisions back to your default decision for your account.
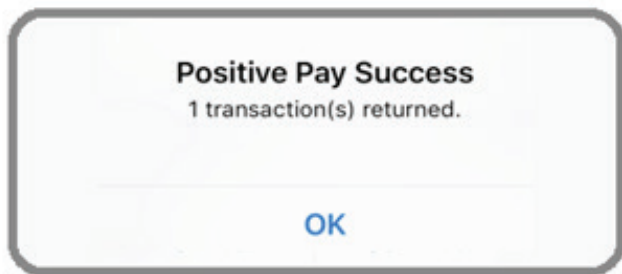
Instructions:

1. Click the exception item for which you wish to view details
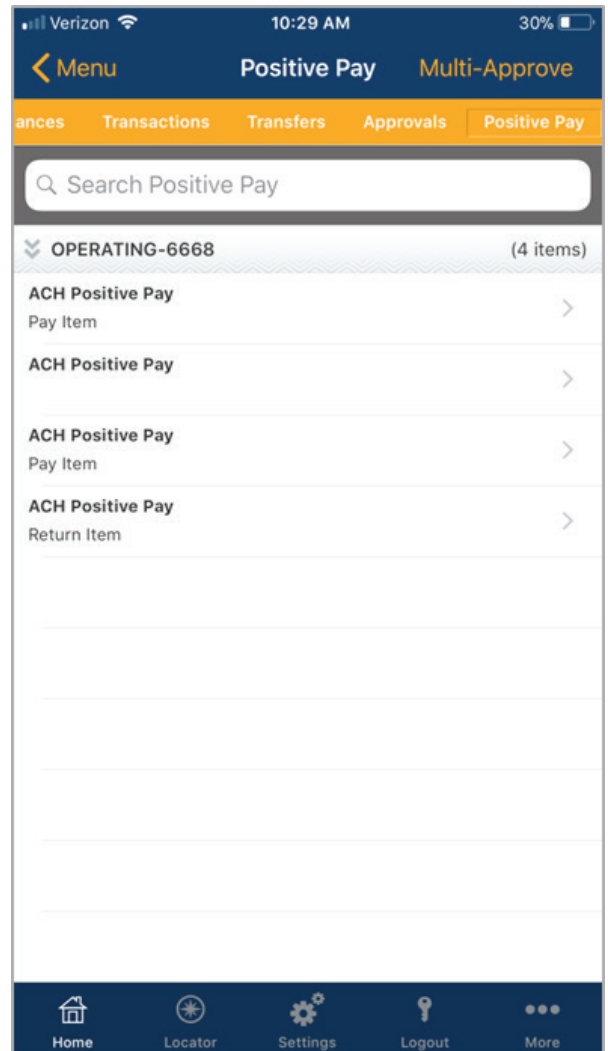2. To return the decision, click Actions:

View check image	Actions

3. Click Continue:

Proceed with Positive Pay?
You are:

Returning 1 transaction(s).
Continue?

Cancel   Continue

4. A Success message will pop-up:

Positive Pay Success
1 transaction(s) returned.

OK

5. Click OK and the decision will no longer display on the mobile application.

Notes:

- Exception items will not display unless previously decisioned on the desktop site.
- If you need to change the decision to something other than your default decision, you will need to use the desktop site.
- Decisions may only be entered until the 1PM cut-off.
- Once you've viewed the details of the exception item from your mobile device, you may return that decision to your default if needed.

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