Treasury & Payment Solutions

Webster Bank®

Entitling Mobile Deposit Users via Webster Web-Link®

Web-Link users can now deposit checks via their mobile device camera and our mobile app. Company System Administrators (CSAs): If your Web-Link company was setup prior to 11/1/2019, you may need an additional setting enabled in to entitle Web-Link Mobile Deposit. If you are unable to select the required entitlements under "Account Access" or "Functional Access", please contact your Service Specialist.

Check Mobile Status:

Go to Administration > Manage > Users

1. Select the user and click "Edit User"
2. Confirm they have a Mobile Phone number
3. If they are enrolled in Mobile Banking, the "Mobile Enrollment Status" should be "Activated"
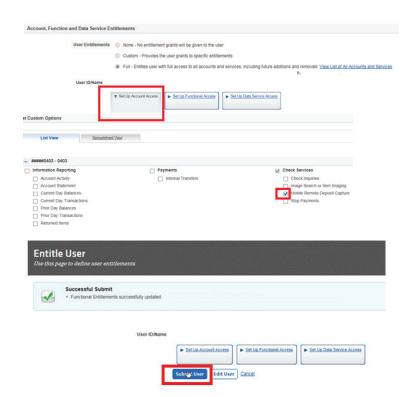

How to Entitle a User for Mobile Deposit:

If the user is not setup for Mobile Banking they will need to be entitled first
Users will need to login to desktop Web-Link to accept the mobile terms. Please see the [Mobile Banking enrollment QRG](#) on the Client Information Center.

View the "Account, Function and Data Service Entitlements" section

1. If User Entitlements are "Full"- select "Save"

2. If they are "Custom"- select "Save & Continue:

3. Click "Set Up Account Access", select "Customize Access" (checkbox) and "Set Custom Access"

4. Select the "Mobile Remote Deposit Capture" checkbox and "Save"

Select the "Set Up Functional Access" tab to enable "Mobile Services" and "Mobile Remote Deposit Capture" click Save and Submit User.

Tip: If you wish to setup a user and they will not have access to view the account(s) in Web-Link, the user must go to Tools/Mobile Preferences and enable "Mobile Balances" in order to use Web-Link Mobile Deposit functionality.

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